

BARMAN

External Vacancy

Reference number : MAL-BM 11/24	Package: Market Related
Directorate : Food and Beverage (FOH)	Location: Maropeng a' Afrika Leisure
Level: Entry Level	Post Date: 22 November 2024
Number of Posts: 2	Closing Date: 29 November 2024
Enquiries: Ms Z. Masuku	Tell: (014) 577 9000

Requirements:

- Grade 12 Certificate (NSC) with English and Mathematics
- Minimum 2 years' experience in a similar role
- In-depth knowledge of beverages, cocktails, and bar equipment operation
- Ability to maintain a professional and friendly demeanour in a fast-paced environment
- Strong customer service skills with a focus on guest satisfaction
- Good communication and interpersonal skills
- Flexibility to work weekends, public holidays, and shifts as required
- Basic cash handling skills
- Familiarity with health and safety regulations related to food and beverages.

Duties:

- Prepare and serve a wide variety of beverages, including cocktails, beers, and non-alcoholic drinks
- Greet and interact with guests to create a welcoming atmosphere
- Take orders accurately and provide suggestions to guests as needed
- Maintain the cleanliness and organization of the bar area, including equipment and inventory
- Manage stock levels and notify supervisors of shortages or discrepancies
- Process transactions and operate the point-of-sale system accurately
- Adhere to company policies regarding responsible alcohol service
- Work collaboratively with kitchen and serving staff to ensure seamless service
- Handle customer complaints or escalate them appropriately to management
- Ensure compliance with health, safety, and hygiene regulations.

APPLICATION INSTRUCTIONS:

- You are required to quote the vacancy and reference in which you are applying for in the email subject line (WAITER BM/11/24).
- Attach the application form, cover letter and your resume.
- Resumes that do not have a cover letter and Application Letter will not be accepted.
- Should you not receive feedback of your application within a month after the closing date, please deem your
 application as unsuccessful.
- NB! Hand delivered applications will not be considered.
- It is the responsibility of our establishment to promote equity (race, gender, and disability) through the filing of this post with a candidate whose transfer /promotion/appointment will promote representatively in terms of the relevant Employment Equity plans and policies of Maropeng a' Afrika Leisure.
- The organisation reserves the right not to appoint/fill this post. women and people with disability are encouraged to apply

Kindly submit your applications to:

Email: careers@maropeng.co.za

Tel: <u>014 577 9000</u>

Maropeng a' Afrika Leisure (Pty) Ltd, Reg. No. 2002/032101/07

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